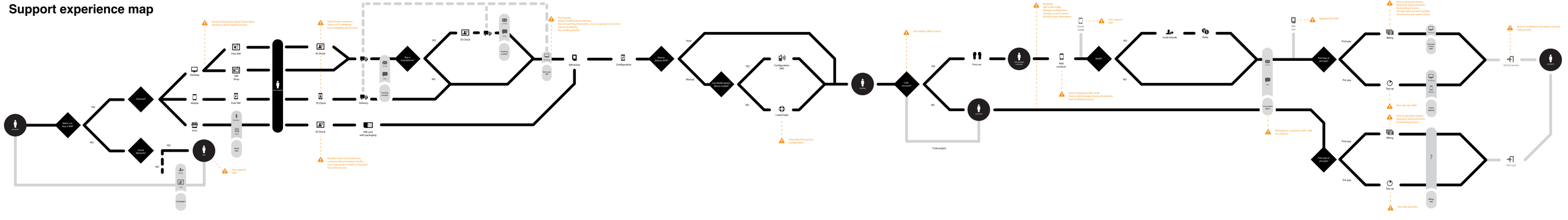Support experience map